

WAIPA DELTA CHARTER AND GROUP BOOKING TERMS AND CONDITIONS:

DEPOSIT AND CANCELLATION POLICY:

1. DEPOSIT: A \$20 per seat reserved non-refundable deposit is required to confirm a booking. Deposits must be paid within 5 working days of receipt of Group Booking agreement.
Deposits of seats cancelled are not transferable to other passengers or the bar.
2. CONFIRMATION OF GUEST NUMBERS AND BALANCE OF PAYMENT: Guest numbers are to be confirmed one calendar month prior to booking date at which time balance of payment is due.
Any payments of passengers that cancel or do not arrive are not transferable to other passengers or the bar.
3. BAR PAYMENTS: All bar payments are to be settled in full before disembarking (Cash, Eftpos or Credit Card)
4. TERMS: All charters are undertaken in accordance with our standard terms and conditions and code of safe practice, a copy of which is on board.
5. CANCELLATIONS:
 - 5.1. In the event of a confirmed booking being cancelled **prior** to guest number confirmation and balance payment, the Waipa Delta reserves the right to any non-refundable deposit.
 - 5.2. In the event of a confirmed booking being cancelled **after** guest number confirmation and balance payment, the Waipa Delta reserves the right to retain all payments.

BOOKING TERMS AND CONDITIONS:

The Waipa Delta agrees to furnish, and the client to hire the services set forth in accordance with the terms and conditions listed herewith:

1. Confirmed bookings are established on receipt of the specified non-refundable deposit within 5 working days of receipt of the Group Booking agreement.
2. Clients agree to advise the Waipa Delta, one calendar month before sailing, their confirmed numbers of guests at which time balance of payment is required.
3. The Waipa Delta reserves the right to seat passengers in the place that uses the available space to its best advantage.
4. The Waipa Delta will not accept the responsibility for damage to, or loss of any property left aboard prior to, during or after any function.
5. In the event of any damages the client assumes responsibility for any and all damages caused by the client or any of the client's guests or invitees or other persons attending the function, whether aboard the vessel or any other area owned by the Waipa Delta business.
6. No food or beverages of any kind will be permitted to be brought aboard or removed from the Waipa Delta by the Client or any of the Client guests or invitees, unless authorized by management at the time of booking.
7. The Waipa Delta will refuse boarding to any passenger arriving at the vessel in an intoxicated state – WITH NO REFUNDS GIVEN IN THIS SITUATION – we serve drinks, not drunks.
8. Clients agree to begin and complete their function at the specified time outlined in their confirmation.
9. Should the client wish to operate a Bar Tab it must be paid in full at the end of the function and paid for by cash, eftpos or credit card.
10. If the Waipa Delta cannot be made available to the client for causes beyond the control of the Waipa Delta, the Waipa Delta reserves the right to cancel the booking (100% refund) or if possible hold the function dockside i.e. without cruising (25% refund)
11. The length of the booked cruise may vary at skipper's discretion and menu's are subject to change.

